



case study

GCHQ Cheltenham



New Accommodation Project - NAP

Project Description

INS Sudlows has successfully completed a major infrastructure installation at GCHQ. INS Sudlows were selected by BT/Unisys as one of 3 service partners undertaking the extensive task of providing voice and data infrastructure to this vitally important national asset.

Government Communications Headquarters (GCHQ) is an intelligence and security organisation, whose primary customers are the Ministry Of Defence, the Foreign and Commonwealth Office and law enforcement authorities. Established in 1919 and initially based in London, its early role was to gather signals intelligence and crack enemy cypher codes. It now works alongside other UK intelligence agencies to provide HM government with vital intelligence, which helps to combat threats such as global terrorism and organised crime. Plans for the new purpose-built headquarters for GCHQ were approved by the Government in 2000.

The main contractor awarded the tender was Carillion PLC, and is the largest PFI (Private Finance Initiative) project, to date. BT/Unisys appointed INS Sudlows as one of its key partners to undertake this sensitive and important work. As a Service Partner to BT/Unisys, INS Sudlows has a proven track record for quality of workmanship, project management and administration. INS Sudlows has been a service partner of BT/Unisys for over 5 years.

The scale of the project resulted in INS Sudlows establishing a permanent base in Cheltenham to ensure that, at all times, there were 2 project managers and a team of up to 35 security cleared engineers working across the site. The flexibility built into the project by our experienced project managers, enabled variations to the original contract, and additional cabling requirements, to be executed.



Timetable

The project timetable demanded significant flexibility in working hour and the scheduling of labour. Working closely with BT/Unisys, INS Sudlows was able to ensure that schedules were met.

Customer Satisfaction

Customer satisfaction and meeting the tight schedules demanded by this project were BT/Unisys' and in turn INS Sudlows' overriding priority. INS Sudlows is proud to be associated with this successful project.